



ISO 9001:2015

Quality Management Systems

Lead Auditor



Course Information

Course Name	ISO 9001:2015 Lead Auditor
Course Designer	World Wide Industrial and Systems Engineers
Course Category	Quality Management Systems
Course Prerequisite	ISO 9001:2015 Implementation Certificate
Course Duration	5 days
Cost of Course	Refer to Training Schedule

Course Overview

QMS lead auditor course is designed in such a way that you get to have a thorough understanding and application of the quality management systems, its strategies and techniques. Our ISO 9001:2015 QMS course is designed based on pedagogy of learning by doing and accelerated learning techniques with auditing role plays, simulations and exercises, reflecting real world audit experience.

The aim of this course is to provide delegates with the knowledge and skills required to perform first, second and third-party ISO audit of quality management systems against ISO 9001, in accordance with ISO 19011 and ISO/IEC 17021, as applicable to the principles of auditing. WWISE Supplies, toolkits, checklists, templates and practical case studies to equip each delegate with effective skills

ISO 9001:2015 – Quality Management Lead Auditor

Who Should Attend?	Anyone involved in the implementation of the lead audit as well as maintaining or supervising of an ISO 9001:2015 QMS
Course Objectives	<p>On completion successful delegates will have the knowledge and skills to:</p> <ul style="list-style-type: none"> • Explain the purpose of a quality management system, of quality management systems standards, of management system audit, of third-party certification and the business benefits of improved performance of the quality management system. • Explain the role and responsibilities of an auditor to plan, conduct, report and follow-up a quality management system audit in accordance with ISO 19011, and ISO/IEC 17021, as applicable. • Plan, conduct, report and follow-up an audit of a quality management system to establish conformity (or otherwise) with ISO 9001 and in accordance with ISO 19011, and ISO/IEC 17021, as applicable.
Benefits	<ul style="list-style-type: none"> • Prepare, conduct and follow-up on ISO 9001:2015 Lead audit activities • Identify and apply the benefits and requirements of an ISO 9001:2015 Lead audit • Gain the skills to assess an organisation's capability to manage its QMS • Write factual audit reports and suggest corrective actions.

Course Content

Course Modules	<ol style="list-style-type: none"> 1. Presentation: Introduction to Quality Management System 2. Individual Activity: Not applicable or opt out clauses 3. Group Activity: Auditing context 4. Group Activity: Auditing leadership 5. Group Activity: Auditing Operations 6. Presentation: Audit Management 7. Group Activity: Auditing performance evaluation and continual improvement 8. Individual Activity: Roles and responsibilities of audit parties 9. Group Activity: Audit management 10. Presentation: Approach to audit, communication and auditor behaviour 11. Group Activity: Planning for stage 1 audit
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	<ol style="list-style-type: none"> 12. Presentation: Audit Execution 13. Group Activity: Conducting stage 1 audit 14. Group Activity: Planning for stage 2 audit 15. Individual Activity: Communication 16. Presentation: NCR reporting, Corrective action and Audit report 17. Group Activity: Conducting opening meeting 18. Group Activity: Auditing top management 19. Group Activity: Auditing role play, NCR reporting and judgement 20. Group Activity: Conducting closing meeting 21. Group Activity: Corrective action review and follow-up action 22. Presentation: Exam revision and clarification of doubts
Certification	<ul style="list-style-type: none"> • Certificate of competence. • Certificate of attendance.
Assessments	<ul style="list-style-type: none"> • There will be an assessment at the end of the course. • Delegates have to complete the assessment with a minimum score of 70% to receive a certificate of competence. • Delegates who score between 50% and 69% will get a second attempt at the assessment. • Delegates who score lower than 40% or fail the second attempt, will need to repurchase the course. • Delegates will receive an attendance certificate regardless of a pass or fail.

About WWiSE

Who are we?

World Wide Industrial & Systems Engineers (WWiSE) is an ISO consultancy, training, business solutions and systems implementation firm based in Southern Africa that provides clients with effective business processes and Safety, Health, Environmental, Risk and Quality (SHERQ) management solutions in preparation for ISO compliance. The solutions we provide and implement allow our clients to compete favourably in modern competitive business environments, locally and internationally. We also strive to be the leading training providers in SHERQ, ISO, Engineering, Finance, Business and Project Management.

What do we do?

Our services are aimed at the improvement of quality, efficiency, knowledge and competitiveness of client companies. The service range includes:

- ISO and SHERQ Systems implementation services whereby we assist client companies in meeting the requirements of ISO 9001, 14001, 22000, 31000, 27001, 20000-1, 50001 and ISO 45001 standards.
- Integrated Management Systems development whereby we integrate several business systems and quality management solutions into a single management system to comply with various quality and safety standards.
- Training of all employees (Shop Floor to Executive Management) in the fields of SHERQ, Engineering, Finance, Business and Project Management to meet the job responsibilities and expertise requirements of International Standards.
- ISO Legal auditing which includes gap analysis audits, product, process, procedural, and systems auditing by our registered SAATCA auditors.
- Customised web-based solutions integrating current systems to be in line with ISO requirements

We are a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training and auditing.